

Useful Telephone Numbers

Winter 2025

Emergency contact numbers

Gas Leaks	0800 111 999
Electricity (power cut national helpline)	105
Yorkshire Water helpline	0345 1 24 24 24
Police, Fire or Ambulance - emergencies	999
NHS urgent care	111
Samaritans (free call from landline and mobile)	116 123
Adult Social Care (out of hours emergency service)	(0113)378 0644
Leeds Welfare Support Urgent support with food and fuel bills	(0113)376 0330 or free 0800 953 2303

Other Useful Numbers

Adult Social Care (Call Centre Mon-Fri daytime)	(0113)222 4401
Silverline (24hr free confidential helpline for older people)	0800 4 70 80 90
LCC WelfareRights/Benefits Advice	(0113)376 0452
Action Fraud (if you are a victim of scams/fraud)	0300 123 2040
Age UK (national advice line)	0800 678 1602
Leeds Directory (guide to services/reputable tradespeople for older people)	(0113)378 4610
Home Plus/Care & Repair Leeds (help and advice re energy saving, falls prevention and home maintenance)	(0113)240 6009
Housing Leeds - repairs	0800 188 4000
Police-non emergency (still use 999 in emergency)	101
Anti social Behaviour (reporting in office hours) out of hours noise nuisance	(0113)222 4402 (0113)3760337
Access Bus Leeds	(0113)348 1903

Caring Together

Office:	0113 2430298	John:	07458303015
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You may also find useful information at: www.leedsdirectory.org, www.gov.uk or www.leeds.gov.uk