

Useful Telephone Numbers

December 2021

Emergency contact numbers

Gas Leaks	0800 111 999
Electricity (power cut national helpline)	105
Water helpline	0845 1 24 24 24
Police, Fire or Ambulance - emergencies	999
NHS urgent care	111
Samaritans (free call from landline and mobile)	116 123
Adult Social Care (out of hours emergency service)	(0113)378 0644

Leeds Welfare Support Urgent support with food and fuel bills - including support if isolating due to covid	(0113)376 0330
NHS Covid line (Covid PCR tests, track and trace and vaccines)	119

Silverline (24hr free confidential helpline for older people)	0800 4 70 80 90
Adult Social Care (Call Centre Mon-Fri daytime)	(0113)222 4401
LCC Welfare/Benefits Advice	(0113)376 0452
Action Fraud (if you are a victim of scams/fraud)	0300 123 2040
Age UK (national advice line)	0800 678 1602
Leeds Directory (guide to services/reputable tradespeople for older people)	(0113)378 4610
Home Plus/Care & Repair Leeds (help and advice re energy saving, falls prevention and home maintenance)	(0113)240 6009
Housing Leeds - repairs	0800 188 4000
Police-non emergency (still use 999 in emergency)	101
Anti social Behaviour (reporting)	(0113)222 4402
Access Bus Leeds	(0113)348 1903

Caring Together

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You may also find useful information at: www.leedsdirectory.org, www.gov.uk or www.leeds.gov.uk